

Product News

Survey / GIS

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MobileMapper CX ArcPad compatibility issue

Product concerned

Product Name: **MobileMapper CX**

Product Family: **Survey / GIS**

1. PURPOSE

The latest MobileMapper CX firmware (OS 5.18) presents a few compatibility issues with the latest ArcPad v7.0.1 version.

2. DESCRIPTION

Thanks to our customers, we have identified two important incompatibilities between our operating system (version 5.18) and latest ArcPad version available (version 7.0.1.53):

1. Customer settings of ArcPad are not saved after Power Off and On of the MobileMapper CX units (ArcPrefs file stored in My Documents is not saved)
2. ArcPad HARN and NADCON tables can not install on the MobileMapper CX platform

Note: the first issue has a workaround, one need to save ArcPref file to the MyDevice or SD card and recopy it to My Documents each time the MobileMapper CX unit is switched Off and On.

We are working together with ESRI partner in order to provide a solution as soon as possible.

The final solution will consist on upgrading our operating system with a new firmware as well as upgrading the ArcPad software to the coming 7.1 version. Both should be available by end of November.

If you have any question concerning these issues and the upgrade process, do not hesitate to contact your Magellan Regional Sales Manager.

3. CUSTOMER NOTIFICATION

Dealers will be notified about this issue and workaround via the Product News / Sales Info / Dealer Web Site, as well as via our Regional Sales Managers.